

BlueCat Networks Bulletin

End-of-Life (EOL) Announcement for Adonis Hardware and Software

BlueCat Networks announces EOL for specific **Adonis** hardware platforms.

In the interest of promising our customers current and dependable technology, the time has come to retire a number of Adonis hardware platforms and software. The hardware platforms listed below have become outdated. To ensure compatibility with future software releases and to reduce the risk of hardware failure, BlueCat recommends a refresh/upgrade to newer products.

On **May 1st, 2009**, the Adonis hardware platform and software versions listed in this document will reach EOL. All support for these products will also end by **May 1st, 2009**, which means that the following milestones will have been reached:

- End of Software Support (EOSS)
- End of Service (EOS)

A detailed description of BlueCat Networks' EOL milestones is provided in this document and on our website: <http://www.bluecatnetworks.com/clientsupport/>

For further information, please contact BlueCat Support Renewals:

BlueCat: 416.646.8400 – Please ask for our Support Renewals Department

Email: renewals@bluecatnetworks.com

Adonis Hardware Platforms Reaching EOL

Specifically, Adonis hardware platforms in the following series—identified by their asset/serial numbers, recorded in your records and on their physical asset tags—will no longer be updated through development activities or supported by our Customer Care Specialists:

- NNG000...
- 141xxxx
- 142xxxx
- 143xxxx
- 144xxxx
- 145xxxx
- 146xxxx
- 101xxxxx

Adonis Software Reaching EOL

The following Adonis software versions will reach EOL on **May 1st, 2009** and all support for them will also end by **May 1st, 2009**.

- Adonis V4.0
- All versions of Adonis released prior to Adonis V4.0

Summary of BluCat Networks EOL Milestones

The following milestone definitions apply to all EOL policies:

End-of-Life (EOL)

Announcement Milestone—the date on which BlueCat announces, via email and website posting, that a specific platform or platforms have reached their EOL and replacement is recommended. An EOL announcement provides dates by which time hardware, software and overall maintenance/replacement support will end for the affected unit(s).

End of Software Support (EOSS)

The final date before new software versions, upgrades and patches become available for download from BlueCat to the client's EOL hardware.

End of Service (EOS)

The final date for support via maintenance contracts. BlueCat recognizes that some customers are not in a position to automatically replace EOL equipment. They may need to renew their service contracts on EOL platforms due to budgetary restraints or other factors. In these cases, the EOS date is typically six months following an EOL announcement and provides sufficient time to work with BlueCat to purchase a new platform with a new service contract.

NOTE: Customers who continue to use EOL platforms past the milestone dates do so at their own discretion. BlueCat may develop and offer hardware refresh/platform upgrade programs that provide customers with the opportunity to migrate to new hardware platforms at a reduced cost. Details on these programs will be communicated to customers through the appropriate channels.