



BlueCat Networks, the IPAM Intelligence Company™ is a profitable and rapidly growing leading provider of enterprise-class IP Address Management (IPAM) platforms and secure DNS / DHCP network administration appliances. Our award-winning Proteus™ IPAM platforms and Adonis™ family of DNS/DHCP appliances are helping meet the rising IP management demands of small-medium enterprises, government, military, financial services, retail and manufacturing organizations worldwide.

PRODUCT MANAGEMENT SPECIALIST – SCRIPTER

SUMMARY:

This individual will interface with partners, professional services and network engineers to support interoperability and integration between partner management systems with our network appliances. The primary function is to enable interoperability with 3rd party management systems by architecting and deploying from proof of concept to the productization of integrated solutions.

The individual must be capable of self-managing assigned projects, architect and deliver technical solutions with partners and in some cases, to customers with a high degree of professionalism. S/he must also write product requirements (user story), application notes and service tips to assist department personnel in deploying integrated solutions.

ESSENTIAL DUTIES/RESPONSIBILITIES:

- Create scripts to ensure the interoperability between BlueCat Networks product and 3rd party management systems
- Configuration and troubleshooting of BlueCat Products: Adonis and Proteus
- Develop migration scripts and customized code as required by partners and customers
- Guide clients through new integrations
- Recognize opportunities to upsell/cross sell BlueCat's suite of products
- Liaise with other departments within the company
- Excellent communication skills with the ability to clearly communicate in written and verbal form
- Scripting is required; programming skills are desirable
- Comfortable in presenting all aspects of the integration and products to key decision makers at the executive level
- Network experience and are familiar with DNS, DHCP and IPAM
- Solid technical skills. You are able to communicate with engineers, quickly understand technology and explain it in non-technical terms to business people
- Able to meet deadlines, and work independently

- Strong leadership, motivational, & interpersonal skills
- Able to manage multiple priorities and meet partners' requirements / needs
- Able to travel internationally (approx. 50%)
- Must have a valid driver's license
- Prepares reports as requested of immediate manager/supervisor

QUALIFICATIONS:

- Strong experience with networks in mixed environments, Linux, Unix, Microsoft
- Perl, Java, XML, and PostgreSQL highly preferred. Javascript, C++, Shell scripting, HTML, SOAP, XLST, VBA, also beneficial.
- In-depth knowledge of: MS operating systems/networks, Client, internet & network technologies such as: DHCP, DNS, TCP/IP, SMTP, SNMP, AD, FTP, IPAM etc.
- Knowledge of ITIL systems such as CMDB
- Ability to recognize and seize new product sales opportunities
- Strong written and oral communications skills
- Ability to quickly learn new technologies
- Excellent problem-solving, analytical and time-management skills
- Project management skills
- High level of initiative and decisiveness.
- Must be team oriented with the ability to accept responsibility.

EDUCATION:

Preference will be given to individuals with a Bachelor of Science or equivalent experience.

LOCATION:

Toronto, Ontario

We appreciate all applications, however, only those selected for an interview will be contacted.